

# SURVEY RESULTS SHAREOUT AT LANCC MEETING 12/2/2017



### **Desired Outcomes:**

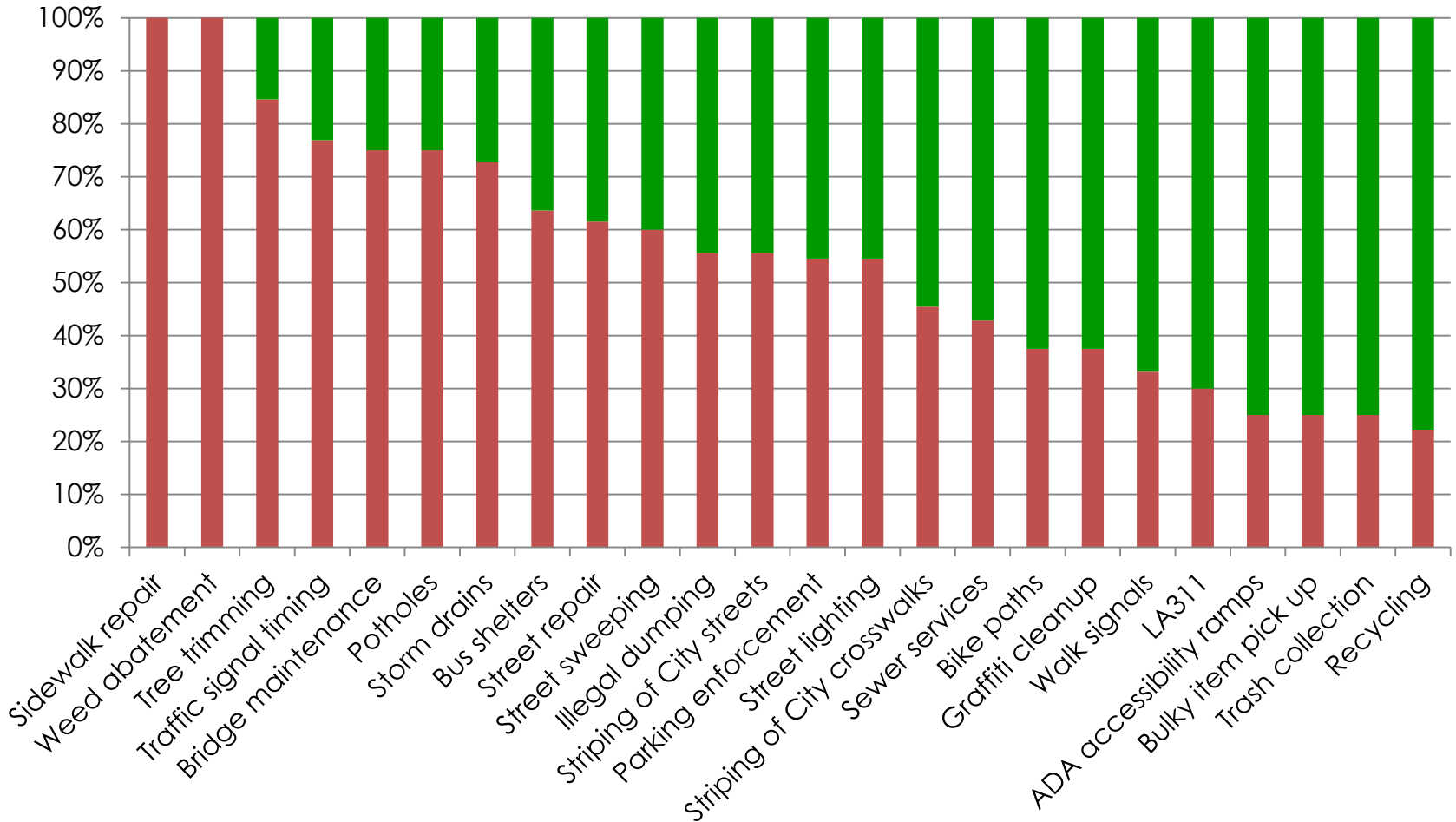
- *Improved coordination among City departments and external partners will ensure that delivery of Public Works services are delivered in the most efficient and effective manner*
- *Improved relationship between residents and their government*

### **Project Tasks:**

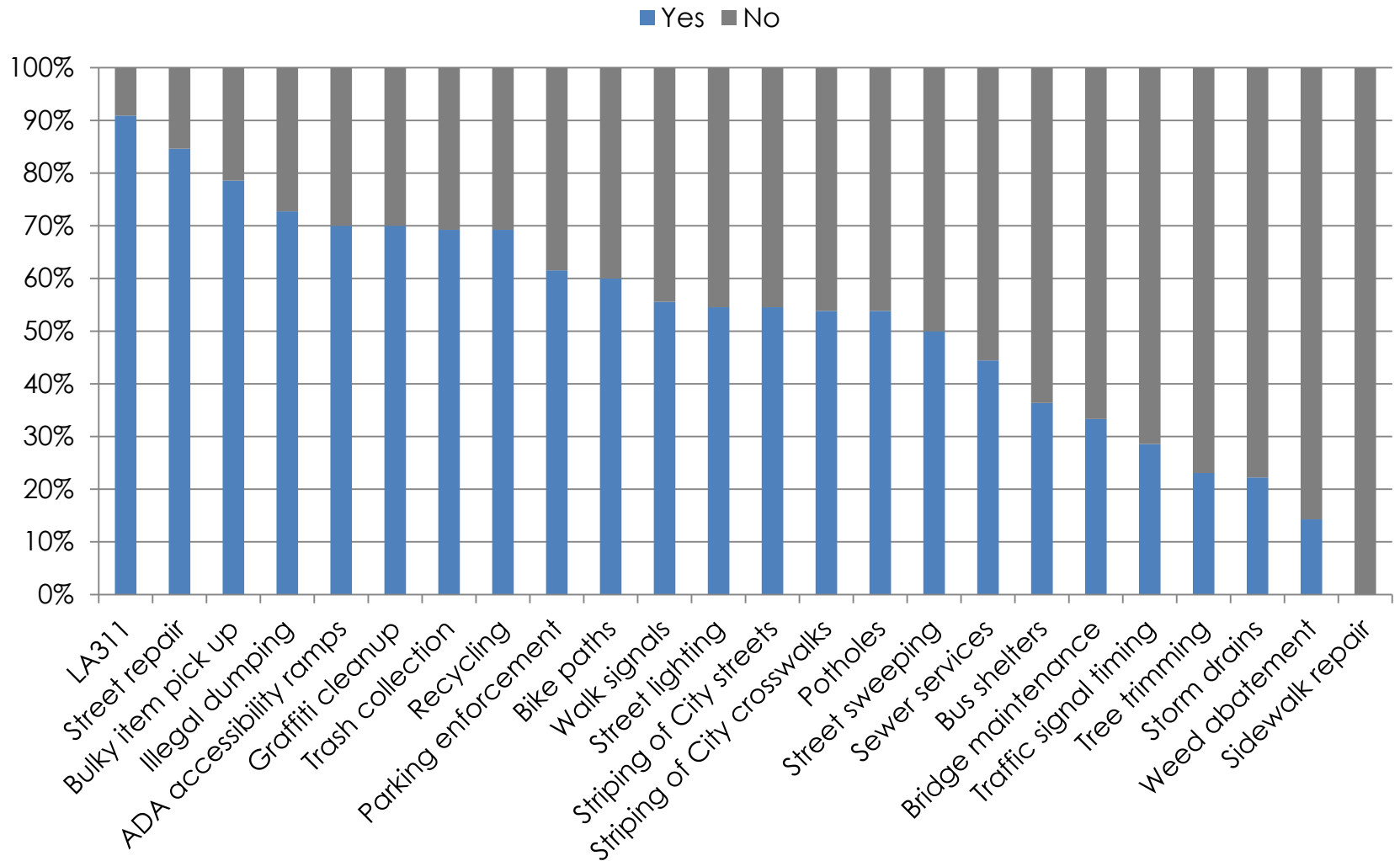
- *To assess the current state of Public Works activities in the City*
  - *Evaluate options for coordinating services*
- *Develop a long-term plan with specific proposals for improving accountability and service delivery*

**Please rate the quality of the following services on a scale of 1 to 10  
(1 = low, 10 = high):**

■ 5 AND BELOW ■ 6 AND OVER



## Have these services improved over the past 5 years?



## Of the programs listed on the survey, which services would you want improved first? (Ranked in order of preference)

**CD1:** Tree trimming, sidewalk repair, street striping

**CD2:** Street repair, street lighting, street sweeping

**CD3:** Tree trimming, street repair, bulky item pick up

**CD4:** Street sweeping, homeless encampments, bulky item pick up

**CD5:** Street lighting, street signs, sidewalk repair

**CD6:** Street repair, bulky item pick up, illegal dumping

**CD7:** Sidewalk repair, street sweeping, street repair

**CD8:** Tree trimming, sidewalk repair, street repair

**CD9:** Sidewalk repair, street repair, tree trimming

**CD10:** Sidewalk repair, tree trimming, weed abatement

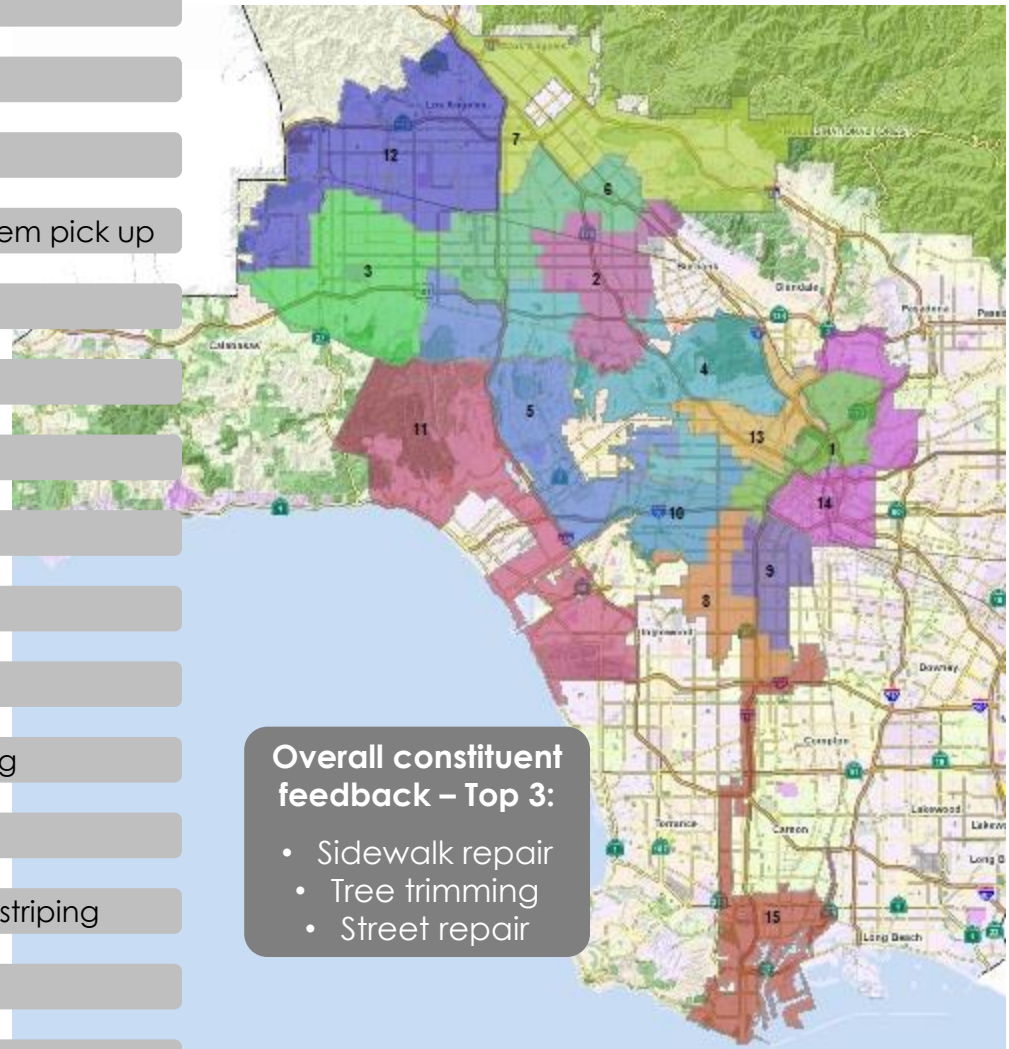
**CD11:** Sidewalk repair, traffic light timing, illegal dumping

**CD12:** Parking, traffic enforcement, street sweeping

**CD13:** Street sweeping, homeless encampments, street striping

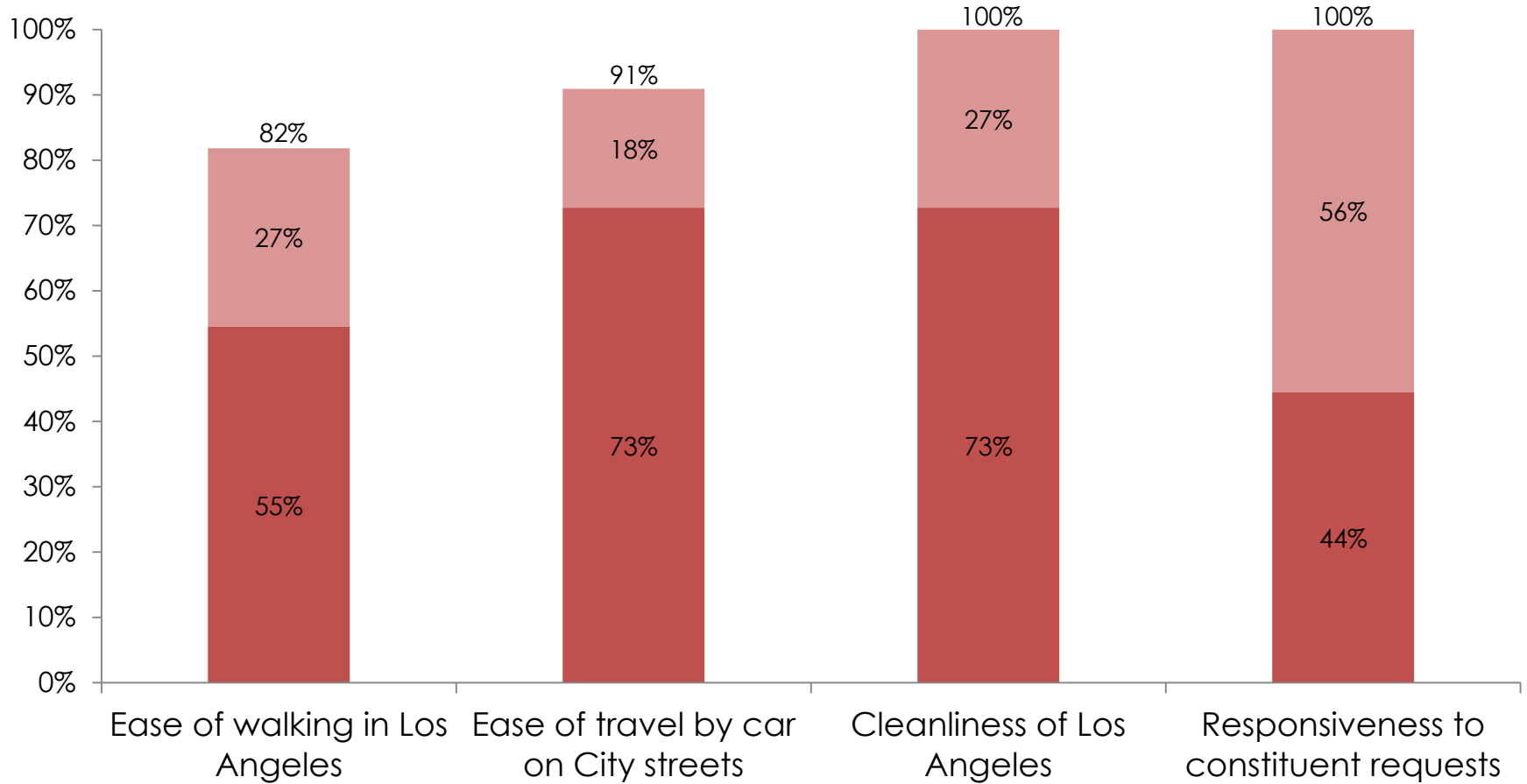
**CD14:** Street lighting, tree trimming, illegal dumping

**CD15:** Sidewalk repair, illegal dumping, street lighting



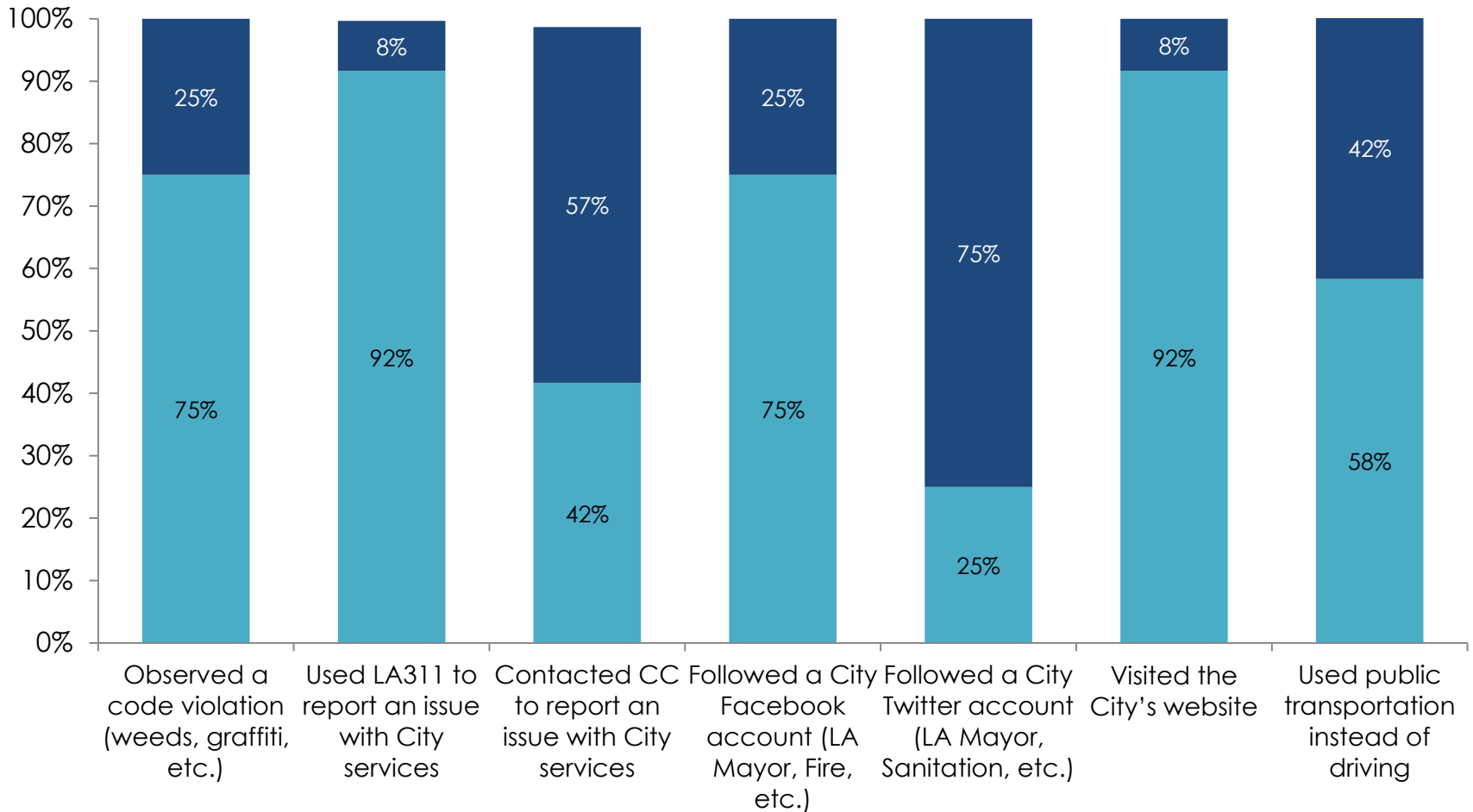
## How would you rate the following aspects of Los Angeles? (4 point scale - Poor, Fair, Good, Excellent)

■ Poor ■ Fair



### In the last 6 months, have you done any of these activities: (Yes or No)

■ Yes ■ No



"CC" is City Council offices in the 3rd column

Top 3 Requested Program Improvements from Constituent Surveys	Top 3 Constituent Requests from LA311	% of LA311 Total
CD1: Tree trimming, sidewalk repair, street striping	Graffiti removal, bulky items, metal/household appliances	86%
CD2: Street repair, street lighting, street sweeping	Bulky items, graffiti removal, metal/household appliances	84%
CD3: Tree trimming, street repair, bulky item pickup	Bulky items, graffiti removal, metal/household appliances	81%
CD4: Street sweeping, homeless encampments, bulky item pick up	Bulky items, graffiti removal, metal/household appliances	80%
CD5: Street lighting, street signs, sidewalk repair	Bulky items, graffiti removal, metal/household appliances	79%
CD6: Street repair, bulky item pick up, illegal dumping	Bulky items, graffiti removal, electronic waste	83%
CD7: Sidewalk repair, street sweeping, street repair	Bulky items, graffiti removal, metal/household appliances	80%
CD8: Tree trimming, sidewalk repair, street repair	Bulky items, graffiti removal, metal/household appliances	83%
CD9: Sidewalk repair, street repair, tree trimming	Graffiti removal, bulky items, metal/household appliances	89%
CD10: Sidewalk repair, tree trimming, weed abatement	Bulky items, graffiti removal, metal/household appliances	85%
CD11: Sidewalk repair, traffic light timing, illegal dumping	Bulky items, graffiti removal, metal/household appliances	81%
CD12: Parking, traffic enforcement, street sweeping	Bulky items, graffiti removal, metal/household appliances	82%
CD13: Street sweeping, homeless encampments, street striping	Bulky items, graffiti removal, metal/household appliances	87%
CD14: Street lighting, tree trimming, illegal dumping	Graffiti removal, bulky items, metal/household appliances	85%
CD15: Sidewalk repair, illegal dumping, street lighting	Bulky items, graffiti removal, metal/household appliances	81%
<b>OVERALL: SIDEWALK REPAIR, TREE TRIMMING, STREET REPAIR</b>	<b>Bulky items, graffiti removal, metal/household appliances</b>	<b>81%</b>